Welcome To Gordon Ellis & Co. Home Healthcare Products





Dignity Commode

CE

TRENT LANE CASTLE DONINGTON DERBY DE74 2PY ENGLAND TEL: (01332) 810504 INT: + 44 1332 810504 FAX: (01332) 850830 INT: + 44 1332 850830 gordon.ellis@gordonellis.co.uk www.gordonellis.com

Company registered in England: No. 231734 VAT No. GB 428 4666 26

62425/0910

READ ALL INSTRUCTIONS BEFORE USING

Part no. L'article No. Teile-Nr. Codice Nº de pieza: Peça nº

Maximum user weight:

Poids maximum de l'utilisateur:

Maximales Benutzergewicht: Peso massimo sopportato:

Peso máximo del usuario:

Peso máximo de uso:

Made in FU Fabriqué dans l'Union Européenne In der EU hergestellt Fabbricato nella UE Fabricado en la UE Fabricado na U.E.

Vervaardigd in de EU Fremstillet i EU Tillverkad i EU Produsert i EU Valmistettu EU:ssa Κατασκευάστηκε στην ΕΕ

Maximumgewicht van gebruiker:

Ανώτατο όριο βάρους του χρήστη:

190 kg

Maks. brugervægt:

Suurin käyttöpaino:

Högsta användarvikt: Maksimum brukervekt:

For other details of Gordon Ellis products for elderly and disabled people, please contact your supplier, or Gordon Ellis direct.

Onderdeelnr. Styknr. Del nr. Delenr. Osa nro Αρ. Ανταλλακτικού 62425



READ ALL INSTRUCTIONS BEFORE USING

- This product should be used with the commode only
- Please save this operating instruction manual and place in an easily accessible location.
- External appearance and specifications are subject to change for improvement of product without notice.
- Do not use while bathing.
- Do not place or store product where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Do not reach for a product that has fallen into water. Unplug immediately.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Connect this product to a properly grounded outlet only.
- Unplug the appliance during filling and cleaning.
- Do not touch the power plug with wet hands.
- Properly connect the power cord to the electrical outlet corresponding to the rated voltage of the unit.
- Keep the cord away from heated surfaces.
- Do not use damaged or loose power cord.
- · Before removing the unit from the toilet bowl, disconnect the power plug first.
- Do not connect other electrical appliances to the same power socket connected to the unit.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Use this product only for its intended use as described in this manual. Do not use any attachments unless recommended by the manufacturer.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
- Never block the air openings of the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.
- · Any other servicing should be performed by an authorized service representative.
- Close supervision is necessary when this product is used by, on, or near children or invalids.
- Do not dismantle, repair, or alter the unit.

- Never use while sleeping or drowsy.
- Never drop or insert any object into any opening or hose.

• Do not use outdoors. or operate where aerosol(spray) products are being used or were oxygen is being administered.

- Do not pour or spray water on to the unit.
- Do not use steam cleaner.
- Keep the unit away from fires or inflammable substance.
- Do not connect to the industrial water supplies.
- Caution against low temperature burns.
- Do not place heavy objects or step on the unit. It may cause product damage or injury.

• When cleaning the unit, do not use any chemicals. Clean the unit with moist, well wrung soft cloth. For excessive stains, use soft cloth moistened with mild dishwash detergent and wipe out with dry cloth.

- Do not slam down or lean on the lid. It may cause product defect.
- When not in use for a long period of time, disconnect the power plug and drain the water tank.
- Do not twist or pull the connection hoses. It may affect water supply or cause water leakage.

• Do not cover up the warm air outlet or insert hands or other objects. It may cause burns or electric shock.

- Do not operate the unit during product malfunction.
- Disconnect the power plug and call the authorized service center.
- It may cause fire or electric shock if the unit is operated while it is out of order.

This bidet commode has been developed with input from users and from the British Department of Health to allow dignified toileting without the assistance of a carer. The Dignity Commode requires only a mains electricity input. It does not need fixed installation or any plumbing. The water reservoir is filled by hand. The potty is emptied by hand. The Dignity Commode will gently spray warm water to clean and blow warm air to dry after toileting. The commode potty can then be emptied.

Installation

- 1. Remove all packaging and protective padding from the commode
- 2. Remove the clips from all legs and rotate the rear adjustable legs so that the wheels face outwards. Adjust height (all legs must be set to the same height) and replace the clips.
- 3. Find a suitable location for the Dignity Commode ensuring that it is near to an electric socket to avoid any trip hazard from trailing cables
- 4. For first time use only or if the unit has been drained fill the water injector bottle with water
- 5. Take the tube out of the reservoir and disconnect the filter from the end of the tube
- 6. Inject at least half of the water from the bottle (squeeze hard) into the bidet tube
- 7. Remove the reservoir from the side of the commode and fill with tap water
- 8. Replace the reservoir in the side of the commode
- 9. Connect the filter to the end of the bidet tube
- 10. Put the filter into the water reservoir ensuring it is below the water level
- 11. Connect the unit to mains power
- 12. A beep will be heard, and then after around 8 seconds a second beep
- 13. Press the "Cleansing" or "Bidet" button to fill up the bidet unit's internal water tank (listen for the sound of the pump working)
- 14. The beep sounds again when the water tank is full (this will take a minute and will empty half the reservoir)
- 15. Refill the reservoir tank with water.
- 16. Slide the seat fully forward until it stops. The bidet is now ready for use.

To test the water spray

- 1. Press your hand on the seat's pressure sensor. It will not function if this is not pressed
- 2. Press either the "Cleansing" or "Bidet" button
- 3. Hold your hand over the nozzle to prevent water from spraying up



Use

- 1. If using a commode liner (read the instructions on the packaging) place the liner in the potty
- 2. Sit on the toilet seat. The sensor in the seat will not allow operation unless someone is sitting on the seat
- 3. Use the electronic control panel to active the bidet
- 4. Remove the liner, close it and dispose of it.

The system is pre-programmed to

- 1. Warm the seat
- 2. Warm the water
- 3. Self-clean before each use
- 4. Spray the warmed water
- 5. Self-clean after each use
- 6. Blow warm air to dry

The pre-set program can be overridden at any time using the hand controls

To empty the potty

- 1. Lift the seat and slide the bidet unit back on the seat. Hinge the toilet seat up
- 2. Replace the potty's lid and lift up the handle to lock it
- 3. Empty the potty or dispose of the commode liner

Cleaning

- 1. The use of commode liners will improve hygiene. Liners can be disposed of in the normal waste collection (unless there is serious patient infection, in which case medical advice should be sought)
- 2. All areas of the commode can be cleaned with an effective sporicidal disinfectant such as Tristel
- 3. The Gordon Ellis potty can be washed in a bed pan washer
- 4. Do not use abrasive cleaners
- 5. To clean the nozzle, press the Cleansing and Bidet buttons together. The nozzle will come out and stop. When finished, press the STOP button to return it to the storage position. The nozzle can also be removed and cleaned separately.

Decontamination

Please contact Gordon Ellis & Co for advice on decontamination /deep-cleaning procedures

When does the bidet system need priming?

- 1. When the user starts the bidet unit for the first time.
- 2. When the bidet unit has not been used for a long period.

If the bidet unit is regularly used and the water level in the reservoir is maintained, priming will not be needed.



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.



PARTS IDENTIFICATION



Remote Control



Unit Control Panel

"CLEANSING", "BIDET" and "DRY" button on the unit control panel is supplementary ones which is used in case of remote control breakdown or battery out, then the adjustment of the water pressure and the warm air temperature are not available through the unit panel control. You need to press "CLEANSING" or "BIDET" or "DRY" and related control buttons on the Remote Control to adjust water pressure or the temperature of warm air.

1 Sit on the seat



• When seated, "SEAT SENSOR" indication lights up.

© Press the "CLEANSING" or "BIDET" button

- Operate either the "CLEANSING" or the BIDET function.
- Each function operates for 1 minute.
- Move cleansing runs by pressing "CLEANSING" or "BIDET" button while using.
- It beeps if cleansing or bidet cleansing function is over.

3 Press the "DRY" button



The "WATER • DRY" indication lights up and warm air dryer starts. Dryer function will operate for 3 minutes. (Running for 1 minute in auto-clean mode) It beeps if dryer function is over.

Drying operation can be maximized by gently wiping wet area with toilet paper.

Press the "STOP" button



- Stops all operating functions.
- When using the unit, please sit in center.

(The seat sensor may not be properly activated, if not seated in center. If the "CLEANSING" or "BIDET" function is operated for a long time, water temperature will drop gradually. To regain warm water, resume operation after 3 minutes.

Move (Oscillating Wash)

- Move cleansing runs by pressing "CLEANSING" or "BIDET" button while cleansing or bidet cleansing.
- Nozzle stops by pressing "CLEANSING" or "BIDET" button again.

Water Pressure Adjustment

- The unit remembers the last water pressure settings.
- Water pressure can be adjusted by pressing the "HI" or "LO" button. (When controlling with remote control) (Just 3rd level is available and cannot control the water pressure if using button on the unit control panel)

Nozzle Position Adjustment

- Press the "FR" or "BK" button to adjust the nozzle position during "CLEANSING" or "BIDET" function.
- It returns to the first middle position when finishing and moving away the seat.

Water Temperature Adjustment

• Press the "WATER" button to adjust the water temperature level. Select the desired level.

LOW" - "MIDDLE" - "HIGH" - "OFF" "OFF" F "HIGH" F "MIDDLE" F "LOW"

Warm Seat Temperature Adjustment

• Press the "SEAT" button to adjust the seat temperature level. Select the desired level.

LOW" - "MIDDLE" - "HIGH" - "OFF" "OFF" F "HIGH" F "MIDDLE" F "LOW"

The unit remembers the water and seat temperature settings even if the power is shut off. No need to readjust the temperature settings after a power failure.

Warm Air Dryer Temperature Adjustment

- During the dryer operation, the "WATER DRY" LED indicates the temperature level of the warm air dryer.
- The unit remembers last warm air temperature settings.
 Press "HI" or "LO" button to adjust the temperature of the warm air.
 (Just 3rd level is available and cannot control the warm air temperature if using button on the unit control panel.)

LED Night Light

- LED nightlight activates by pressing "LIGHT" button and LED Nightlight function runs automatically when getting dark. To cancel the LED Nightlight function press "LIGHT" button again and led goes off.
- When LED Nightlight function runs bidet senses automatically and LED Nightlight goes on. User can use conveniently bidet without toilet light.
- Electric power consumption is minimal.

Auto Power Saving

- Locate the LED indication at "AUTO" position by pressing "POWER SAVING" button.
- It maintains 30 °C(86 °F) for warm water and seat temperature each in the auto power saving mode.
 - Auto power saving function is temporarily released, when sitting on the seat. Auto power saving function runs again, when moving away from the seat.
 - To cancel auto power saving function, press "POWER SAVING" button twice, then LED indication goes OFF.

Super Power Saving

Locate the LED indication at "SUPER" position by pressing "POWER SAVING" button.

- Bidet senses toilet luminosity for itself and shows excellent power saving efficiency in the super power saving mode.
- Water and seat temperature maintain normal temperature in the super power saving function and power saving mode is temporarily released when toilet lightning goes ON.
- It returns to normal mode from power saving mode even if occupying the seat in dark condition.
- To cancel super power saving function, press "POWER SAVING" button, then LED goes OFF.

Nozzle Cleaning

Press the "CLEANSING" and "BIDET" button simultaneously on the unit control panel. The nozzle comes out and stops.

• Clean the nozzle manually with a small brush. Press the "STOP" button and the nozzle returns to its storage position, then self-cleaning function is operated.

Self Nozzle Cleaning

• Before and after each operation, the self nozzle cleaning function runs and sanitizes the nozzle head.

Massage

- Press massage button and pulsating function runs while cleansing or bidet function are running. (Not operated on the 1st level of water pressure)
- Massage function stops by pressing "MASSAGE" button again.

Power On / Off

- Press the "STOP" button for more than 4 seconds and then the power indication light goes off. Unit will be power off completely.
- Press any button except "LO" and "HI" buttons, then power goes ON lighting up the "POWER" LED.
- The unit remembers all of the prior settings in spite of an electrical outage so no need to reset functions after power is back.

Help

- Buzzer sounds for 30 seconds to call guardian if pressing "HELP" button.
- Buzzer sound stops by pressing "STOP" button or "HELP" button again during help function is running.

Burn Protection System at Low Temperature

- Seat temperature goes down in case the temperature position is "HI" when sitting on the seat for over 30 minutes. (May cause burns at the low temperature in case sitting on the seat for a long time.)
- It returns to set point when resetting or moving away from the seat.

Auto Cleansing

- Move cleansing and warm air dryer run for 1 minute each by pressing "AUTO CLEAN" button.
- The 3rd level for water pressure, the 2nd level for warm air dryer temperature and the 3rd level of nozzle position are automatically set-up. (Water pressure, warm air dryer temperature and nozzle position can be adjusted according to user preference)
- When using auto clean function, Sensor forces to set the water & seat temperature to "Medium", in case the temperature were set up on the "High" position.

(Can adjust the water & seat temperature according to user preference)

- Buzzer sounds if the auto clean function finishes.
- Can return to previous auto-clean function that was set up when canceling auto-clean function or pressing stop button.
- Useful function for the old, the weak, and children.

Burn Protection System at Low Temperature

Seat sensor is installed in the seat. Seat sensor is activating when skin contacts the seat.

Therefore, Seat sensors may not be activated if cloth cover or other materials are placed on the seat.

Changing Batteries of Remote Control

- If the LED of "BATTERY SIGN" goes on and off, there will be trouble pressing buttons and change the battery to new ones. Battery can be discharged fast according to the installation environment and may not use the remote control before realizing the LED notice of "BATTERY SIGN"
- 1. Separate the remote control from the remote control holder.
- Open the battery cover and change to new batteries. (Battery life time : about 1 year)
- 3. Close the battery cover and insert the remote control into the remote control holder.

CAUTION

- Battery type to be inserted is AA (LR6) /1.5V. Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instruction.
- Insert the batteries according to the (+), (-) indications marked on the remote control.
- Do not use the used battery and new one together.



Cleaning The Nozzle

- ® Press the "CLEANSING" and "BIDET" button simultaneously. The nozzle comes out and stops.
- Clean the nozzle manually with a small brush. To return the nozzle to its storage position, press the "STOP" button. Then nozzle self cleaning function is automatically activated.



External Cleaning



- The external case of the unit is made of the plastic which may be damaged by scrubbers, chemicals, etc. Do not use any chemicals.
- Clean the unit with a tightly wrung wet soft cloth. Do not spray water the unit.
- Disconnect the powr plug when cleaning. Please be careful not to splash the water to the plug or socket.
- Touching the power socket with wet hands can cause an electric shock.

Water Tank Drainage

Disconnect the power plug first.

® After placing a basin (42) under the drain hose, unfasten the drain plug and drain the water tank completely.





Check the following details before calling for service.

Problem Description	Possible Causes
Unit does not operate at all	 The power is OFF. Press any button to check except "HI"," LO" buttons of the remote control. The power plug is not connected. There is a power failure.
Cleansing, Bidet, Dry, Autoclean do not operate	 A seat cover or something is laid on the seat. Have you checked If a seat cover or something had been on the surface of seat? The unit begins to operate only when a user's skin touch on the seat sensor.
Remote control does not operate at all	 Batteries in the remote control have been exhausted . The toilet lighting is the three wave lamp. W Remote control may not run if the toilet lighting is the three wave lamp. Please adjust the position of the remote control or recommend changing the toilet lighting to normal lamp in case the remote control does not run in spite of position adjustment.
No water spray	There is water supply outage.
Low water pressure	The water pressure level is set to "LO".The water strainer is clogged.
Water temperature is low	 The water temperature level is turned off or set to "LO". Warm water can be used for about 40 seconds at the "MID" setting. It will take about 3 minute to regain selected temperature.
Seat is not warm	The warm seat temperature level is turned off or set to "LO".
Dryer air is not warm	• The warm air dryer temperature level is turned off or set to "LO".
Buzzer sound happens	The help function is running.